

Gooch Foot & Ankle Specialists
David W. Gooch, D.P.M.

Financial policy

Payment for services at Gooch Foot & Ankle are due at time of service. This payment can be made by presenting current health insurance eligibility (e.g., a health insurance ID card) or by paying directly for the services (self-pay). If you are covered by insurance, we will collect any co-pays or co-insurance due at the time of your visit.

Insurance Claims

Insurance claims will be filed to your insurer after your visit. By signing your new patient paperwork you agree to this office filing your insurance claim on your behalf and receiving the insurance payment to our office. All co-pays are expected in full at the time of service. Please familiarize yourself with the policies, procedures and benefits of your insurance plan including the rules regarding pre-authorizations and referrals as we may have to enlist your help with your insurance company to clear up any problems. Patient bills are sent from our office after your insurance company has paid.

If you need help with your account please feel free to contact our billing department at 520-296-1206.

Payments

Some payments, including any co-payment that your insurance may require, are expected at the time of service. Our payment policies are as follows:

- Gooch Foot & Ankle accepts cash, checks, Discover, Visa, American Express and MasterCard as payment options.
- Future services at our office may be denied if your account is not current, or arrangements have not been made to collect your balance.
- All patients who reside outside of the United States are required to pay cash for all charges at the time of services regardless of the dollar amount.

Fees

- If your insurance company or employer requires us to complete disability forms, including FMLA forms, there will be a one-time \$30 charge.
- If you require copies of your medical records a \$15 fee may be assessed. A cd of x-rays is \$10 extra.
- Dishonor checks will be charged back to the patient's account with the service fee of \$35.

If you have health insurance...

It is our policy to help keep your health care costs as low as possible. To do this, we need to keep our billing costs to a minimum. Please help us in the following ways:

- Always bring your current health insurance card to the office. If you do not present an insurance card on the day of your appointment, you may be considered a self-pay patient.
- Please notify us at the time of check-in of any changes in insurance, address or telephone number.

-Please pay your co-pay or deductible balance and co-insurance amount at the time of service.

If you need to pay out of your pocket (self-pay)...

You will be expected to pay in full if:

-You do not have insurance.

-Our office does not participate with your health plan.

-You are unable to present a valid member identification card from your insurance carrier at your visit.

-We are unable to verify your insurance coverage.

For self-pay patients, the following policies apply:

-If the balance is not paid in full, a partial payment will be required and will vary depending on the services furnished on the date of service, and the remaining amount will be billed to you.

Billing and collections

If you have not paid your balance in full at the time of your visit, your remaining balance will be either sent to your supplemental insurance company for payment or you will receive a bill for the remaining balance.

After your insurance company has paid their portion of the claim, you will receive an explanation of benefits (EOB) from them that will explain what they have paid, and also indicate what portion is your responsibility. Often, this will be a co-payment, which may have already been collected. If there is an additional amount not covered, you will receive a bill from our office for those amounts.

We will make various efforts to collect on any balance on your account for up to 90 days. After that time, your account may be turned over to a collection agency, which will ultimately have an impact on your credit history.

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6565 E. Carondolet Drive Tucson, AZ 85710 Ste. 385

Phone (520) 326-5666 Fax (520) 382-0658